

## REGULATIONS

### Cracovia viaggi online store

#### § 1

##### General provisions

##### 1.1. These Regulations define:

- a / the rules of using the Cracovia viaggi online store (on the website <http://cracoviaviaggi.eu>),
- b / conditions for the provision of services using means of communication on distance,
- c / rights of the Customer who is a consumer.

##### 1.2. Definitions:

Client - a natural person with full or limited legal capacity, a person

a legal entity or an organizational unit without legal personality;

Consumer - a customer who is a natural person, using the services of the online store Cracovia viaggi in the scope not directly related to its business activity or professional;

Traveler - a natural person for whom the transport is to be performed;

Cracovia Viaggi Online Store - website available at:

<http://cracoviaviaggi.eu> run by Lech Marcinkowski F.H.U. - LEMAR, enabling the purchase of a transport service or a trip with transport;

Organizer, owner of the online store Cracovia Viaggi - Cracovia Walking & Local Tours Marta Marcinkowska, entered into the Central Register and Information on Activities Gospodarcza, with the tax identification number NIP: 6781795083, Regon 387022496, hereinafter also referred to as "Cracovia viaggi"

Service - means the type of service the subject of which is:

- 1 / Transport of people from or to the airport either
- 2 / the trip with transport includes a trip with sightseeing with a guardian in Italian or a trip with sightseeing with a guardian who speaks the language in Italian and with admission tickets to specific guided attractions.

#### § 2

##### Rules for using the Cracovia viaggi online store

##### 2.1. To use the Cracovia viaggi online store, you need:

- a) a computer with access to the Internet and a web browser of the type (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, Opera, Safari)
- b) an active email account (e-mail).

2.2. The customer is entitled and obliged to use the Cracovia online store viaggi in accordance with its intended use, in particular for viewing available in service store, their ordering and purchase. Acceptance of the regulations is voluntary, but necessary to make a purchase in the Cracovia viaggi online store.

2.3. The owner of the Cracovia viaggi online store is not responsible for disruptions and interruptions in its activities caused by force majeure, unlawful actions of third parties or incompatibility of devices and technical infrastructure A Customer with the Cracovia viaggi online store;

##### 2.4. The customer can contact the Cracovia viaggi online store:

payments. / by mail at the following address: Lech Marcinkowski F.H.U. - LEMAR, Avenue Pokoju 87/31, 31-564 Kraków,

b / by phone at the following numbers: + 48 506 329 569

- connection fee in accordance with the tariff of the operator used by the customer;

c / by e-mail: [lecmar4@gmail.com](mailto:lecmar4@gmail.com) and [info@cracoviaviaggi.eu](mailto:info@cracoviaviaggi.eu).

### § 3

Conditions for concluding the contract  
using means of distance communication

#### 3.1. General rules

3.1.1. The organizer provides services in accordance with the description and price list currently appearing on the website of Cracovia viaggi.

3.1.2. The prices given in the Cracovia viaggi online store are gross prices and constitute full payment for a given service per person or persons, including admission tickets if the service includes it.

3.1.2. The prices of services in the Cracovia viaggi online store are subject to change. The price change does not affect orders placed before the change is made, unless the change results from a change in price lists at the attractions' entrance areas that are part of the service.

#### 3.2. Making a reservation:

3.2.1. The customer may make a reservation for Cracovia viaggi services via Cracovia viaggi online store at <http://cracoviaviaggi.eu>.

3.2.2. Reservations in the Cracovia viaggi online store can be made 24 hours a day 7 days a week.

3.2.3. Making reservations via the Cracovia online store viaggi is done by filling in the appropriate electronic form posted on the website and proceeding in accordance with the appearing messages.

3.2.4. The condition for making a reservation is to fill in the form correctly electronic, acceptance of these Regulations and the Privacy Policy, consent to communication by electronic means and execution

3.2.5. The scope of data required for booking may vary depending on the service selected by the Customer or the number of travelers. Data necessary for submission

reservations include in particular: selected service, number of travelers, data Customer and Travelers (name and surname, telephone number, e-mail, place of residence, address of the place of stay in Poland, time of arrival and departure).

3.2.6. The submission of a reservation by the Customer is associated with the obligation to pay after it

side. Payment for reservations is made in the form of a transfer to the account Organizer's bank account